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November 2010 Women's Edition

Mission statement:

"The mission of the Missouri Women's Council is to promote the economic success of Missouri women by connecting them to information and resources"



Jeremiah "Jay" Nixon Governor





David Kerr
Director
Department of Economic Development

Missouri Women's Council Board Members 2010

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Michelle J. Word, Kansas City

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Sarah Murray, Kansas City

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Representative Rachel Storch, St. Louis

Karen Thornton, Sunrise Beach

Valerie White, St. Charles

Donayle Whitmore-Smith, St. Louis

November's Featured Board Member Jackie Coleman



Jackie Coleman, a resident of Jefferson City, owns Coleman & Associates, a governmental and educational consulting company. She retired from Missouri state government in 2003 after 28 years of service.

Jackie earned her B.S. degree in Education from the University of Missouri Columbia and M.A. in Counseling Education from St. Louis University.

Jackie is an active community leader, participating on numerous boards and receiving recognition for her advocacy to improve the lives of children and families. She has dedicated 43 years of her life serving the education community as a former teacher, administrator and local school board member. Jackie's fifteen year tenure on the Jefferson City Board of Education gives her the distinction of being the Board's longest serving member. She continues to serve her community as a board member on the Boys & Girl Club of the Capital City and River City Habitat for Humanity. Jackie says a quote from Marion Wright Edelman explains her passion and dedication to community: "Service is the rent we pay to be living. It is the very purpose of life and not something you do in your spare time."

Jackie has been married to her husband, Ron, for 43 years. They have two grown daughters and three granddaughters.



Economíc News You Can Use



WorkReadyMissouri

Governor Nixon launched a *WorkReadyMissouri* program to help businesses train potential employees at no cost, and help job seekers who are receiving unemployment insurance benefits to connect with businesses and organizations looking for skilled workers. Click here for more information.

Missouri SBA Releases Final Women-Owned Small Business Rule to Expand Access to Federal Contracting Opportunities

New program will be available in early 2011 for small, women-owned firms With the publication last week of a final rule in the Federal Register, the U.S. Small Business Administration (SBA) will begin implementation of its Women-Owned Small Business (WOSB) contracting program. The agency expects the program to be available for WOSBs in early 2011. The rule is part of the Obama Administration's overall commitment to expanding opportunities for small businesses to compete for federal contracts, in particular those owned by women, socially and economically disadvantaged persons and veterans. Click Here for more information



Show Me Heroes Take the Pledge. Hire a Vet.

Governor Nixon is launched the 'Show-

Me Heroes' initiative to showcase Missouri businesses that are willing to hire Veterans returning from the world's battlefields. Click Here for more



<u>DED Releases State Jobs Report</u> for October

Missouri's unemployment rate edged up by one-tenth of a point in October, according to data released today by the Missouri Department of Economic Development (DED).

The state's seasonally-adjusted unemployment rate was at 9.4 percent, up slightly from 9.3 percent in both August and September. The not-seasonally-adjusted rate decreased by three-tenths of a point from the September figure to 8.8 percent. In comparison, the U.S. rates for October 2010 were 9.6 seasonally-adjusted and 9.0 not-seasonally-adjusted. Click here for more information.

CHER HETE TOT HIGHE IIITOTHIACION.

Loan Program

Through Gov. Nixon's Small Business Loan Program, Missouri businesses with five employees or fewer may apply for loans of between \$2,500 and \$25,000. The loans are typically repaid over a ten-year term and at a low interest rate of 3 percent. Missouri businesses wishing to apply for one of the loans can go online to www.ded.mo.gov/MOloan/index.htm to download an application.

Governor Nixon's Small Business



BOLD Marketing, LLC

Owner: Dana Hukel, MBA Cape Girardeau



Dana Hukel, MBA, owner BOLD Marketing, LLC

Brief Description of Business:

BOLD Marketing is a strategic marketing and communications firm that works with businesses, non-profits and healthcare organizations to develop and execute marketing goals with measureable results. Areas of focus include: campaigns, public relations, strategic planning, advertising, special events, crisis management and fundraising.

Mission:

We, the principal and employees of BOLD Marketing, strive at all times to deliver more than is expected; respond immediately to our clients' needs with creativity and flexibility; and respect our clients' budgets as if they were our own. Our mutual success comes from all staff members doing their best: remaining dedicated to teamwork; embracing the goal of complete customer satisfaction; and taking pride in designing and producing quality work.

What involvement do you have with other women-owned businesses?

We are fortunate to live in an area that has many successful women-owned businesses, many of whom I work with on a

daily basis. Some are clients of BOLD Marketing, while others serve as mentors for my staff and I. We are active with the Chamber, which includes committees comprised of women, and are Partners in Education with a woman-owned private school.

What challenges have you faced as a woman owned business? How did you overcome them?

I launched BOLD Marketing at the onset of the recession. That in itself has proven challenging. To overcome the obstacle of tightened budgets in the business sector, we set out to prove our value to businesses by employing measurement tools to each marketing tactic we recommended. We also conducted independent, pro bono market research on many industries in our service area to ensure we recommended marketing and advertising tactics that would prove successful for our clients and potential clients. Because of this extra level of service, we gained the trust of businesses to handle their marketing budget as if it was our own.

What did you view as your biggest obstacle in starting your business?

My biggest obstacle was forcing myself to carve out time for new business development. As an owner, it is easy to get sucked into being owner, janitor, bookkeeper, secretary, account manager, leader and new business developer. All are very important roles, but without continuous new business development, it is difficult to grow.



BOLD Marketing, LLC

Owner: Dana Hukel, MBA Cape Gírardeau

Get to Know Dana Hukel, MBA:

Which talent would you most like to have?

I don't have one talent that I desire. Instead, I would like to further develop the skill sets I use every day to further grow the business. I am a very driven individual, so it is important for me to be efficient in the majority of roles I play. In the meantime, I rely on expert consultants to guide me along the path.

Who are your heroes in real life?

Sounds cliché, but my parents really molded me to be independent, self-assured and even competitive so that I had little hesitation when launching BOLD Marketing. I was also guided in marketing by a very successful owner of an advertising agency who continues to serve as my mentor.

What is your motto?

"Such is Life"

There have been many obstacles and situations that could have derailed my dream of opening a business, but I take those *opportunities* as teaching moments and try to remind myself that although I can plan, prepare and plan some more, I am not in control of the outcome.

What are your hobbies?

Cooking, embarrassing my daughters, date night with my husband, and thinking of new adventures for BOLD Marketing. (Yes, I have a career hobby!)

One word that describes yourself? BOLD

What advice would you give to a woman wanting to start a small business?

First, I recommend that you network heavily. Spend the time building relationships with leaders in the community so that, in time, they serve as referral sources for your business. Second, do your research. Learn what is needed in the industry, what your competitors do well and areas where they fail, and develop a strategy to move your business forward. Stick to that strategy earnestly, because as your business grows, your competitors will look for opportunity to lessen your value. Third, determine your moral and ethical boundaries in business and never step over the line, regardless how enticing the prize may be on the other side. You will earn respect holding true to your values.

What did you view as your biggest accomplishment?

To date, my biggest accomplishment has been in employee recruitment. I have some amazing women who work for BOLD Marketing, and our personalities, although very different, are in sync. I look for individuals who have passion for our field of work, are creative, live for a challenge and are dedicated beyond salary. This allows me to delegate without hesitation, and our clients sense strong consistency.



BOLD Marketing, LLC Cape Girardeau, Missouri



Business Trainings and Job Fairs

November 23rd, 2010
Understanding Financial Statements
Location: Mexico
Click Here for more information

November 23rd, 2010
Advanced Quickbooks
Location: Warrensburg
Click Here for more information

November 23rd, 2010
Starting and Managing a Business
Location: St. Louis
Click Here for more information

November 24th, 2010
Understanding Financial Statements
Location: Mexico
Click Here for more information

November 30th, 2010
Selling to the Government
Location: Springfield
Click Here for more information

November 30th, 2010
Marketing—Create Breakthrough
Marketing

Location: Hannibal

Location: Hannibal

<u>Click Here for more information</u>

November 30th, 2010
Successful Social Media Marketing
Location: Lamar
Click Here for more information

November 30th, 2010
Starting and Managing a Business
Location: St. Louis
Click Here for more information

December 1st, 2010 Exploring Entrepreneurship Start-up

Location: Columbia
Click Here for more information

December 1st, 2010
Basics of Writing a Business Plan
Location: St. Peters

Click Here for more information

December 1st, 2010
Starting a Business: The First Steps
Location: Jackson
Click Here for more information

December 2nd, 2010
Successful Social Media Marketing
Location: Carthage
Click Here for more information

December 2nd, 2010
Winning Government Contracts:
The First Steps

Location: Kansas City
Click Here for more information

December 2nd, 2010
Understanding Financial Statements
Location: Columbia
Click Here for more information

December 3rd, 2010
Starting a Business
Location: St. Louis
Click Here for more information

December 7th, 2010

Basics of Writing a Business Plan

Location: Joplin

Click Here for more information





Business Trainings and Job Fairs

December 7th, 2010
Basics of Writing a Business Plan
Location: Joplin & Macon
Click Here for more information

December 7th, 2010
Introduction to Quickbooks Pro
Location: Saint Peters
Click Here for more information

December 7th, 2010
Starting a Business
Location: Paris
Click Here for more information

December 7th, 2010

How to Start a New Business

Location: Cape Girardeau

Click Here for more information

December 8th, 2010
Selling to the Government- PTAC
Location: Ft. Leonard Wood
Click Here for more information

December 8th, 2010
Basics of Writing a Business Plan
Location: Kansas City
Click Here for more information

December 8th, 2010
Building the Ultimate Business Plan
Location: Springfield
Click Here for more information

December 9th, 2010
Pricing Products or Service
Location: St. Louis
Click Here for more information

December 9th, 2010
Basics of Writing a Business Plan
Location: Ft. Leonard Wood
Click Here for more information

December 9th, 2010 Building the Ultimate Business Plan

Location: Springfield
Click Here for more information

December 9th, 2010
Introduction to Quickbooks Pro
Location: St. Peters

Click Here for more information

December 10th, 2010
Starting and Managing a Business
Location: Warrensburg

Click Here for more information

December 10th, 2010 Small Business Roundtable Location: St. Louis

Click Here for more information

December 10th, 2010
Starting a Small Business
Location: Joplin

Click Here for more information

December 14th, 2010 Leadership Camden County

Location: Camdenton
Click Here for more information

December 14th, 2010
Selling to Government-PTAC
Location: Springfield

Click Here for more information

December 14th, 2010 Starting and Managing a Business

Location: St. Louis
Click Here for more information

December 16th, 2010 Understanding Financial Statements

Location: St. Joseph
Click Here for more information

December 16th, 2010
Winning Government Contracts
Location: Blue Springs
Click Here for more information

December 16th, 2010
Understanding Cashflow for
Business Decisions
Location: Columbia
Click Here for more information

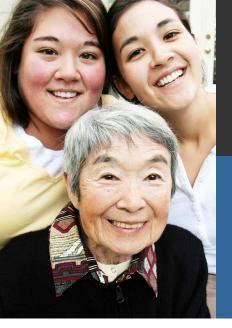
December 17th, 2010
Financing Your Business
Location: St. Louis
Click Here for more information

January 12th, 2010
Building the Ultimate Business Plan
Location: Springfield
Click Here for more information

March 11, 2011
UMSL Spring Internship &
Job Fair

Friday, March 11, 2011 10:00 am - 2:00 pm Mark Twain Building University of Missouri-St. Louis Click Here for more information





Workforce Workshop

"Multi gen" Workshop Addresses the Changing
Landscape of Work
December 6th, 2010
10:00 a.m.—2:00 p.m.

The World War II Generation. The Baby Boom Generation. Generation Xers. The Millinennial Generation. For the first time in modern history, all four groups are in the workplace. Because each of the generations came of age in a distinct and unique era, each has its own perspective on such critical business issues as leadership, communication, problem solving, and decision making.

Three important trends also make it crucial that organizations become more successful at addressing intergenerational dynamics: competition for talent is escalating, more generations are working side-by-side, and productivity and business results are linked to work environment. Businesses that pay attention to intergenerational issues will see an impact on their bottom line in a number of areas: corporate culture, recruitment, employee engagement, retention, and customer service.

"Leading a Generation-Friendly Workplace: Policy and Practice" workshop will be presented on **December 6** from **10 AM to 2 PM** at Carnegie Village in Belton, MO. The workshop will explore the "multi gen" phenomenon that exists in today's workplace. AARP Missouri and the Metropolitan Community College Institute for Workforce Innovation collaborated to present this invaluable information.

"This is an excellent opportunity for Human Resources managers, operational managers and other company decision makers to learn more about the profile of today's workforce," said Pat Lees, special projects manager for the MCC Institute for Workforce Innovation. The workshop will facilitate a discussion of successful policies and practices and provide the AARP Workforce Assessment Tool which is free, confidential and online.

Workshop presenters include Phyllis Cohn, project manager for AARP's Workforce Issues Team in Washington, DC; and Nancy Campbell, Chief Thinking Officer for LeaderFuelNow, LLC based in Overland Park, KS. Awardwinning Campbell is a member of the Society for Human Resources Management (SHRM) and author of numerous publications, including *R-E-S-P-E-C-T In The Workplace*.

In addition to guest speakers, the workshop will include a panel discussion of practitioners who have implemented successful policies and practices that support job satisfaction and productivity. A group exercise will help participants assess their workplace as a generation-friendly environment.

Lunch will be served and all materials will be provided, including a bevy of free AARP resources. Registration is \$30 in advance and \$35 at the door; contact MCC to register at 816.604.1600.

More information is available by visiting www.aarp.org/mo (scroll down to "Join Us for Events"), or contact Anita K. Parran at 816.360.2202 or e-mail at aparran@aarp.org.



In Every Issue

Business Resources

Missouri Business Portal

An online resource as a single point of entry for business registration, filings, licenses, and permits for doing business in the State of Missouri.

Click here for more information.

Missouri Business Development Programs

The Missouri Small Business & Technology Development Center (MO SBTDC) successfully assists more than 10,000 businesses with business startup and training workshops. Visit www.missouribusiness.net.

Missouri Catalog of State Assistance Programs

Provides detailed information about state grants, loans and assistance programs and how to apply for them. Click here for more information.

Missouri Department of Economic Development Programs for Business

The Missouri Department of Economic Development offers a listing of programs for businesses. For a full listing, please <u>click here</u>.

Missouri Enterprise Business Assistance Centers (MEBAC)

MEBAC's mission is to help small businesses enhance productivity, expand production, increase sales and improve profitability. Visit www.missourienterprise.org or call toll free at (800) 956-2682.

Missouri Linked Deposit Program

The Big Missouri Linked Deposit
Program is administered through the
state treasurer's office to enable
financial institutions to make low-cost
loans to businesses and farms to
create jobs and help Missouri's
economy grow. Visit

www.treasurer.mo.gov/ LinkedDeposit.asp.

MOSourceLink

MOSourceLink connects small business owners with a network of nonprofit resource organizations that provide business-building services. Visit www.mosourcelink.com or call toll-free at (866) 870-6500.

Missouri Procurement Technical Assistance Centers (MO PTAC)

MO PTAC's mission is to assist businesses—including small, disadvantaged and women owned firms—in obtaining federal, state and local government contracts. Visit www.missouribusiness.net/PTAC

Missouri Small Business Regulatory Fairness Board (SBRFB)

The SBRFB provides a key interface between state regulatory agencies and affected small businesses. For more information, please click here.

Missouri Small Business and Technology Assistance Centers (MO SBTDC)

MO SBTDC is focused on strengthening the technological competitiveness of Missouri's businesses. Visit www.missouribusiness.net/fast.

Missouri Women's Council

Provides information and resources regarding business, education and career development to Missouri's women. Visit

<u>www.womenscouncil.org</u> or call toll free at (877) 426-9284.

MoFAST: SBIR/STTR Program

Help for entrepreneurs and small businesses seeking federal funding for technology and life sciences businesses, products, research and development. Visit www.mofast.net.

Office of Administration— Office of Equal Opportunity

OEO's mission works to assist women and minorities in developing opportunities to contract with the state, economically empowering traditionally underserved communities and improving the overall fiscal vitality of the State of Missouri. Visit www.oa.mo.gov/oeo or call toll free (877) 259-2963.

SBA- Small Business Administration

The SBA links entrepreneurs with resources, services and support specifically designed for small business needs. <u>Visit www.sba.gov</u> or call toll free at (800) U ASK SBA.





IN EVERY ISSUE-WOMEN'S RESOURCES

National Association of Women Business Owners

NAWBO is a dues-based national organization representing the interests of all women entrepreneurs in all industries. Membership is open to sole proprietors, partners and corporate owners with day-to-day management responsibility. Phone: (800) 556-2926 Website: www.nawbo.org

National Women's Business Council

The Council's mission is to promote initiatives, policies and programs designed to support women's business enterprises at all stages of development in the public and private sector marketplaces, from start-up to success to significance. Website: www.nwbc.gov

eWomenNetwork, Inc.

eWomenNetwork, Inc. is committed to helping women and their businesses achieve, succeed and thrive in the new economy. Their goal is to help female business owners and professionals achieve their goals.

Website: www.eWomenNetwork.com

Women Impacting Public Policy, Inc. (WIPP)

A national nonpartisan public policy organization that advocates for and on behalf of women and minorities in business in the legislative process of our nationa, creating economic opportunities and building bridges and alliances to other small business organizations.

Website: www.wipp.org

Career Education Coordinators

Network of professionals focusing on nontraditional careers as well as providing information and expertise in career awareness, exploration and planning for various audiences.

Website: www.missouricareereducation.org

Women's Business Enterprise National Council (WBENC)

Dedicated to advancing the success of Corporate Members, certified women's business enterprises, and government entities in partnership with its Regional Partner Organizations (RPOs)

Website: www.wbenc.org

Missouri Child Care Resource and **Referral Network**

The Missouri Women's Council recognizes that often times women in business and workforce may encounter barriers accessing quality child care. This organization coordinates the activities of the eight child care resource and referral agencies that serve all 115 counties in Missouri.

Website: www.moccrrn.org

Women's Business Development Center

The largest women's business assistance center in the United States. Nationally and internationally recognized for responsive, innovative, and effective programs and advocacy efforts. Delivers business services and financial assistance to empower women towards entrepreneurship and economic self-sufficiency.

Website: www.wbdc.org

Winning Women

Winning Women works to foster economic growth and provide leadership in developing and supporting our future workforce. Education and mentoring opportunities focus on traditional and non-traditional occupations and apprenticeships in the private and public sectors. Website: www.winningwomen.net



Caring Communities

A "partnership" that enables community and school leaders to define priorities and agendas based on each community's needs, assets and vision. By developing community-based supports and services, the aim is to enhance the well-being of children, which is inseparable from the well -being of their families and the stability and economic viability of the communities where they live.

Website: www.mofact.org

WPO Women Presidents' Organization

The WPO is a non-profit membership organization for women presidents of multimillion-dollar companies. Members of the WPO take part in professionally facilitated peer advisory groups in order to coax the 'genius out of the group' and grow their businesses to the next level. Website: www.womenpresidentsorg.com

Missouri Career Centers

Located in communities across the state and represent a unique partnership of employment and training organizations that reflect the specific needs in each local community. These resource areas are equipped with computers, fax machines, and telephones that operate similarly to a public library.

Website: www.missouricareersource.com



upcoming Events and Programs

Import Compliance
International Trade Council of Greater KC
December 2nd, 2010
Kauffman Foundation
Kansas City, MO

http://kansascity.bizjournals.com/kansascity/calendar/

Kansas City Business Journal
People Power: Winning Through HR
December 3, 2010
Mizzou Center
Blue Springs, MO

http://kansascity.bizjournals.com/kansascity/calendar/

Kansas City Business Journal
Strategic Planning
December 12th, 2010
Mizzou Center
Blue Springs, MO

http://kansascity.bizjournals.com/kansascity/calendar/

St. Louis Business Journal
Smart Reader Seminar
December 14th, 2010
St. Louis, MO
www2.bizjournals.com/stlouis/calendar

State of St. Louis 2011
January 7th, 2011
Hear what is in store for the St. Louis
metropolitan area in 2011.
www2.bizjournals.com/stlouis/calendar

InvestMidwest 2011

March 30-31, 2011 Kansas City, Missouri

Provides access to capital for emerging, privately held companies and promotes entrepreneurship, business growth and expansion in the region. Businesses will present their ideas to investors in three industry tracks: life sciences, IT/general business and alternative energy/cleantech. To receive preferential consideration, apply by Nov. 12. Go to InvestMidwest for application details.

53rd Annual Governor's Conference on Economic

Development

September 21-23, 2011

University Plaza Hotel &

University Plaza Hotel & Convention Center Springfield, MO

http://www.ded.mo.gov/Conference/GovConference.aspx





Missouri Women's Council



The Missouri Women's Council was established in 1985 by the State's 83rd General Assembly to identify and address issues affecting the economic and employment status of women in Missouri. The first name of the council was the Missouri Council on Women's Economic Development and Training (MCWEDT). The name was changed to the Missouri Women's Council in 1994.

It is the intent of the Missouri Women's
Council to work closely with other
agencies and community-based
organizations to build awareness, educate,
promote opportunities for, and enhance
the lives and well being of Missouri
women business owners and women in
the workforce.

The Missouri Women's Council offers information and resources on starting your Own Business, Women in Business, Finding a Great Job, Upgrading Your Skills, and Obtaining State Contracts.

The Council is an agency within the Department of Economic Development. The bipartisan Council is comprised of 15 members: 11 appointed by the Governor, 2 Missouri State Senators, and 2 Missouri State Representatives with the chair appointed by the governor. An Executive Directors is appointed to serve the Missouri Women's Council and the women of Missouri.

Follow us on Twitter!

@MOWomensCouncil

Missouri Women's Council's Women Owned Business (WOB) Network

Helping Women-Owned Businesses Succeed in Missouri

Becoming a member of the WOB Network can help women-owned business owners find and interact with each other, as well as highlight the goods and services their businesses provide. Register for free, online at www.wobnetwork.mo.gov

To subscribe or unsubscribe to the Women's Edition, please <u>click here</u>.